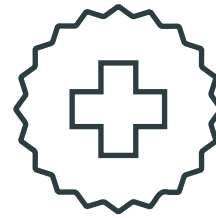




HAVEN MEDICAL
HEALTHCARE SPECIALISTS

Haven Medical Chaperone Policy



This practice is committed to providing a safe and comfortable environment and strives to achieve good practice at all times.

All patients are entitled to have a chaperone present during any consultation, examination or procedure. Clinicians at this practice will advise patients that a chaperone is necessary during any intimate examination; this is to safeguard both the clinician and you, the patient.

Where a chaperone is not available, the clinician will make an alternative suitable and convenient appointment and request the presence of a chaperone at the time of booking.

We only use staff who have had the appropriate training to undertake chaperoning duties.

Unfortunately, family and friends are not able to act as chaperones as they do not have the knowledge required, nor do they have the necessary training.

Should you wish to see the full chaperone policy, please ask to speak to the Practice Manager. A copy of the policy is available on the practice website: <https://thehavenmedical.com>